

QUALITY POLICY

MTC Group's quality policy is focused on:

KNOWING AND MEETING THE CLIENT'S NEEDS
INFORMING THE WHOLE COMPANY ABOUT THE CLIENT'S NEEDS AND HIS PRODUCT STANDARDS
CONTINUOUS IMPROVEMENT OF PROCESS, PRODUCT AND SERVICE
INVOLVING ALL THE PEOPLE TO ACHIEVE THE QUALITY OBJECTIVES

STATEMENT OF PRINCIPLES

We do our utmost to:

1. exactly define the contract signed with the client in order to accomplish its implicit and explicit demands
2. respect the client's requirements and mandatory conditions
3. define the reference quality standards matching the product quality standards
4. monitor the production processes to verify if the technical specifications required by contract are respected in terms of agreed tolerances
5. choose the suppliers in such a way to avoid that the product quality could be nullified by the suppliers' errors
6. keep a lean and flexible structure
7. handle all processes in a qualitative perspective

The General Management has pledged to provide human resources, professional training, manufacturing machinery and measuring equipment according to the market demand and the clients' requests.

The General Management also undertakes to promote the principles of the quality policy at each organizational level and to keep developing a Quality System through internal audits and an external institute of proven experience with international accreditation.